

Instructions to pay online with International Card

We connect with OnePAY Payment Gateway to accept Online Card Payment (www.onepay.vn). All of your card information are processed through SSL protocol with international card security standard. Your card information will not be stored at our system (merchant) but MasterCard with international security standard.

After you have chosen to pay us online with Visa, MasterCard, American Express, JCB, you will make the online payment through the following steps:

1. Card type selection:

The URL (Uniform Resource Locator) will begin with: <https://onepay.vn>...

The screenshot shows the OnePAY payment gateway interface. At the top, it says "Merchant name here". Below that, there is a summary bar with "Order Ref: 4390" and "Amount: VND 53,500". The "Card Acceptance" section shows logos for VISA and MasterCard. The "Card Number" field is empty. The "Expiration Date" field has dropdown menus for "mm" and "yyyy", and a "CSC:" field with a "What's this?" link. The "Billing Address" section includes fields for "*Address:", "*City/Town:", "*State/Province:", "*Post/Zip Code:", and "*Country" (set to "Vietnam"). A blue "PAY" button with a right arrow is located below the address fields. At the bottom left, there is a "OnePAY Secure Payment" logo and logos for VeriSign and Trustwave.

To make the payment, you will input the following card information:

- Card Number
- Expiry Date
- Security Code – CVV, CVC
- Billing address (Card holder's address which has been registered with the Issuer Bank)

- Online payment password (If you have enrolled 3D- Secure Program for your card with the Issuer Bank namely Verified by Visa for Visa card, MasterCard Secure Code for MasterCard, J- secure for JCBCard).

Click PAY.

2. Transaction Result

You will be asked to wait for some seconds for the transaction result from OnePAY payment gateway. Then, we will send you an email to inform you the Order status and the transaction result.

Note

In some cases, your transaction may be not successful due to:

- Incorrect card information
- Not enough credit balance (daily or monthly)
- Your card has not been activated for online payment. You should contact the Issuer Bank for the card activation.
- Your card have been enroll 3D- Secure Program but you do not input or input incorrect the online password. Please contact your issuer bank.

- 1) In case you have received the result: **Can't not verify your card information. Please try again or contact to (merchant name) for more detail information.** **Please contact to (merchant name)**
- 2) In case you input correct card information but you did not receive the transaction result from the payment gateway or from us. **Please do not try to make other payment.** **Contact us to get the transaction result and confirmation of the Order**

Comment [OnePAY1]: Đơn vị tự chỉnh lại thông tin này

Section:
Tel:
Email:
(Merchant's support contact)