INSTRUCTIONS TO MAKE ONLINE PAYMENT WITH
HDBANK CARD

A/ ACTIVATE ONLINE PAYMENT FUNCTION:

- ➤ Step 1: Register **SMS/Vasco Tocken Key** Service and bank transfer service via eBanking at HDBank Transaction Counters.

- ➤ Step 2: Active the Online Payment Service by sending a massage with syntax:

HDB STAONE [Ebanking's User] [SMS Banking's Password] to 8149

B/ INTRUCTION TO MAKE ONLINE PAYMENT

Step 1: Select good/service and Online Payment with Domestic Debit Card

After you have selected the product and/ or service, please select **" Pay by domestic debit card"**
Select logo HDBank to make the payment.

Step 2: Card information input and account verification:

Input your card information including:

- Card Name
- Card Number
- Card Date

Click "**Continue payment**" to have your account verified. The card information must be valid and the balance must be enough to payment.

Step 3: Card holder Authentication by eBanking and OTP (Onetime Password)

➢ Input your Internet Banking information (which you have already registered with HDbank):

o "**Tên đăng nhập**" (Username)

o "**Mật khẩu**" (Password)

o Input OTP code. You can receive OTP code by 1 in 2 ways:

1. Send a message with the syntax **HDB OTP [eBanking's user]** to **8149**. You will receive OTP code (Including 6 digits) via SMS to your mobile number that has been registered.

2. From Tocken Key equipment provided by HDBank.

➢ Enter the **'Hình ảnh xác nhận"** (images confirm), you must enter the number in the right.

➢ Click *"Tôi đồng ý các điều khoản thanh toán của HDBank" (I agree with terms and conditons of HDBank)* and click "**Thanh toán**" (PAY).

Note: *If customers input the wrong password for three times, the transaction will be canceled and the customer's account will be locked for online payment (in this case E- banking still allow to transact). If customers input the wrong OTP for two time, the transactions will be canceled.*

Step 4: Transaction status

➢ HDBank will send you the results of the transaction (accept or decline). The screen will return to merchant's website.